

Work

Carolina writes an email to her friend about work:

"Hi Cristina, I am sorry I haven't called you for so long. How are you? How is your new apartment? I have been very busy at work. I arrive at the office at 7 am and leave at around 6:30 pm. I just get half an hour for lunch and a five-minute break in the morning and in the afternoon. I am very tired when I get home so I just eat, watch some television and go to bed. In the office, I am on the phone all day, listening to customer complaints and entering them into our computer system. At the end of the day I have to write a summary of all the calls I received during the day and give my boss a status on the complaints that are not yet resolved. I do not know how much longer I can do this. I need a vacation, or even better, I need another job! I'll call you this weekend.

Carolina"

Q1: At what time does Carolina usually arrive at the office

Q2: At what time does she leave?

Q3: What does she do almost all day at work?

Q4: What does she have to give her boss at the end of each work day?

Q5: Does it seem like she likes her job?